



World's smartest delivery system.

SCEC ENDORSED SECURITY TRANSPORT

**FOR GOVERNMENT
DEPARTMENTS AND AGENCIES**



Star Track Express is an independently operated Australian company, equally and jointly owned by Qantas and Australia Post. Supporting Star Track Express security services is an infrastructure of 52 branches and agencies throughout Australia .

From our beginnings over 30 years ago we have grown into one of Australia's most successful transport companies, dedicated to providing quality value added service to our public and private sector markets.

Star Track Express has developed a reputation and ability to service a wide variety of customers from *small, medium enterprise* to large corporations, Australian Defence Force, retail and mining sectors, providing *Just in Time* logistical solutions.

Logistical Capability for Defence

With sales and support offices throughout Australia Star Track Express is focused extensively on the ADF providing a range of express logistic services including;

- Same day air courier
- Priority air courier
- Express road service
- Delicate equipment delivery
- International air courier
- Integrated warehousing
- Safehand - Person to Person

Person to Person Security Services

SAFE HAND - Star Track Express is Security Construction Equipment Committee (SCEC) endorsed for the distribution of National Security Classified Material (NSCM)

Specialist Security Services

- **SE1 HIGH RISK SERVICE** – person-to-person service for the distribution of high-risk security items requiring escorts or on board couriers. This service is approved for the carriage of NSCM to the level of Top Secret.
- **SE2 SAFE HAND SERVICE** – urgent person-to-person service (same day) conducted nationwide to all capital cities. This service is approved for carrying NSCM to the level of Top Secret.
- **SE3 OVERNIGHT SECURE** – overnight consignments will be delivered by 1130 hours on the following day within all capital cities. This service is approved for the carriage of NSCM to the level of Top Secret.
- **SE4 SECURITY SERVICE** – is a customised service providing a secure service to minimise the risk of goods in transit, the service is suitable for high value and short notice consignments and all types of non-classified items warranting preferential treatment.

Technology and Facilities – Visibility

The Star Track Express freight management system – the most advanced freight tracking system in Australia with unique and integrated IT systems including:

- **Paperless despatch** – consigns freight data electronically, transmitting delivery detail and bar code identification for each item.
- **Track and Trace** – Live visibility via the web and electronic proof of delivery (POD) within 24hours.
- **Electronic warehouse interface** – linking customers to our warehouse facilities.
- **QC reporting** – statistical reporting of key logistic KPI'S for each customer.

24 hours / 7days

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